

## CANCELATION POLICY- TEAM GEORGE PERFORMANCE CLINICS

The Royal St. George Yacht Club has cancellation and rescheduling policies in place to properly staff and plan for your clinic. We ask that you give us enough notice (as listed below) to cancel or reschedule your clinic. When a clinic fills, we often must turn away new students, and cannot make up for lost revenue due to last minute cancellations. We do understand that things do come up and we will make every effort to accommodate you within our listed policies.

## CLINIC CANCELLATION POLICY CANCELLING WITH AT LEAST 7 DAYS' NOTICE

Cancellations made 7 or more days in advance of the first day of your clinic, will receive a full refund if paid by cash or check. If paid with a credit card, a 3% processing fee will be deducted from the total amount to be refunded.

## CANCELLING WITH LESS THAN 7 DAYS' NOTICE

If you cancel within 6 days before the first day of your clinic, no refund will be issued.

## CANCELLATION OF CLINICS BY THE RSGYC

Due to the nature of our business, having regard to factors including the unpredictability of weather and the safety of all our crew and students, The Royal St. George Yacht Club reserves the right in its sole discretion to cancel any clinic.

If The Royal St. George Yacht Club requires to cancel a clinic, we will notify you of the cancellation at the earliest opportunity.

If The Royal St. George Yacht Club cancels your clinic The Royal St. George Yacht Club will offer you alternative clinic dates on the next available clinic and clinics thereafter up to 12 months later.

The possible reasons for clinic cancelation are not exhaustive but may include, weather, fault, or repair of the vessel, or it not being viable to run the clinic due to insufficient student numbers, 'force majeure' factors, or other reasons beyond our control.

In the event of cancellation, other than our obligation to refund your payment to you in full, you acknowledge and agree that to the maximum extent permitted by law we shall not be liable to you in respect of any other direct costs or losses incurred by you, nor for any indirect or consequential costs or losses of any nature incurred by you.

Cancelation due to Covid Restrictions; If we must cancel a clinic, we will offer you an alternative date, and your 'credit' can be used against any or clinics or services. Refunds may not be issued.