



SAILING COURSE CANCELLATION & RESCHEDULING POLICY

The Royal St. George Yacht Club has cancellation and rescheduling policies in place to properly staff and plan for your sailor's course. We ask that you give us enough notice (as listed below) to cancel or reschedule a course. When a course fills, we often must turn away new students, and cannot make up last minute cancellations. We do understand that things do come up and we will make every effort to accommodate you within our listed policies.

COURSE CANCELLATION POLICY CANCELLING WITH AT LEAST 14 DAYS' NOTICE

Cancellations made 14 or more days in advance of the first day of your course, will receive a full refund if paid by cash or cheque. If paid online, an 8% processing & administration fee will be deducted from the total amount paid.

CANCELLING WITH LESS THAN 14 DAYS' NOTICE

If you cancel within 13 days before the first day of your course, no refund will be given, but you do have options for rescheduling below.

COURSE RESCHEDULING POLICY RESCHEDULING WITH AT LEAST 14 DAYS' NOTICE

If you reschedule with greater than 14 days' notice from the first day of your course, you may reschedule into any open course with no additional fees or waiting periods.

RESCHEDULING WITH LESS THAN 14 DAY'S NOTICE

If you need to reschedule within 13 days before the first day of class, we can reschedule you on a space available basis. This means that if there is an extra space in a course, you may take it at no additional cost. You will go onto a waitlist for the course you would like to schedule into, and we will contact you if the space is still available. Please note that availability is very limited, and you may have to wait several weeks until a spot becomes available. Space available students will be officially added and confirmed to a course no sooner than 48 hours prior to the first day of class.

